



DE-CIX Management GmbH ("DE-CIX") Mutual Service Level Agreement

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I. Overview

§ 1 SLA Overview/ Application

1. With this Service Level Agreement the parties agree on the particulars and the performance level of the services rendered at the respective DE-CIX locations as well as the limitations and responsibilities to be respected by the participant.
2. The SLA is divided into a **General Part** that covers all the DE-CIX locations and connections, as well as **Special Part A** that covers the agreement pertaining to credits in the case of underperformance by DE-CIX, and **Special Parts B and C** that cover access rules to be observed by the participant.
3. **Special Part B** covers access rules for the locations.
 - 3.1. TC-J/ K, Gutleutstrasse 310, Frankfurt am Main
4. **Special Part C** covers access regulations for the locations
 - 4.1. IX-FRA1, Hanauer Landstrasse 302, Frankfurt am Main
 - 4.2. IX-FRA4, Weismüllerstrasse 19, Frankfurt am Main
 - 4.3. IX-FRA5, Hanauer Landstrasse 308a, Frankfurt am Main

II. General Part

§ 2 Data Centers Specifications

1. Power

- 1.1. DE-CIX data centers have the following power supply:

- AC Voltage: 230V, in compliance with IEC 60038
- 230V / 16A circuit breaker

Power is supplied through plug sets with grounded plugs. The point of delivery is the installed plug or plug set. DE-CIX is responsible for supplying power up to this point of delivery. The power distribution from the point of delivery is the participant's responsibility.

Two separate uninterruptible power supplies ("UPS") per rack are provided. Each circuit is secured by a circuit breaker for each rack.

DE-CIX measures the availability and quality of the power. The respective measurements are kept online by DE-CIX in the customer part of the DE-CIX website. Measurement results are saved for at least four weeks.

- 1.2. The maximum allowed consumption from a plug or plug set is agreed upon as follows:
 - The power drawn from a plug or plug set may not exceed 70% of the rated capacity of the plug or plug set. For example, the load at a 16A plug set can only be a maximum of 11.2A. If there are several participants connected to one plug or plug set, DE-CIX is responsible for maintaining the power distribution specifications which shall be respected by the participants.
 - Compliance with the specifications shall be monitored employing appropriate measures.

2. Uninterrupted Power Supply

- 2.1. Each power supply has a 230V AC UPS.
- 2.2. A diesel generator is in place that secures power for a certain amount of time independent of the public utility. Enough fuel is kept in store to power the generators for 24 hours.

3. Air Conditioning

- 3.1. The data centers in which DE-CIX and/ or participant equipment is connected is equipped with air conditioning.
 - The temperature is kept between 19°C and 27°C, when the outside temperature is on average between -2°C and 32°C (saturated) based on a heat emission of 450 W/m².
 - The air humidity is between 40% und 60%.
- 3.2. The temperature/ heat emission is measured by the operator of the data centers at its own measurement points. DE-CIX also takes its own measurement at the top and bottom of every rack. The measurements taken by the data centers operator are decisive for the availability. Moreover, the participant agrees to immediately inform DE-CIX of temperature increases measured by the participant himself if the values exceed the maximum allowed values or if there is a threat thereof.
- 3.3. Areas containing equipment set up by the participants themselves are equipped with air conditioning with n+1 redundant systems.

4. Fire Security

- 4.1. The data centers are equipped with automated VESDA (very early smoke detection alarm) systems and fire extinguishing systems that run on gas for the initial fire fighting.
- 4.2. Fire alarms are sent directly to the local central fire alarm system (Brandmeldezentrale) which then takes the appropriate measures for fire fighting.
- 4.3. Certain areas of the data centers are equipped with fire resistant doors which prevent the fire from spreading to other areas of the data centers for a certain amount of time.
- 4.4. All data centers are equipped with **gas**-based **fire** suppression systems according to fire code.

5. Security/ Video Surveillance

- 5.1. The DE-CIX data centers are protected by electronic security systems 24/7.
- 5.2. The data centers have video surveillance outside as well as in parts of the inside areas. The information is saved by the respective data centers operator in compliance with their security guidelines which can be examined at the respective data centers.
- 5.3. Access is only granted with prior authorization by the participant. Each access is logged in writing and by video in the areas with video surveillance.

6. Access

- 6.1. The DE-CIX data centers are accessible for participants connected to DE-CIX and using DE-CIX collocation service at the respective location every day of the week 24 hours a day. Participants, how-

ever, must comply with the access and identification procedures and limitations set by the individual data centers operator which are specified in special parts B and C.

- 6.2. In emergency cases, police, ambulance and medical treatment personnel as well as fire fighting personnel are granted access to the data centers.
- 6.3. Parking is limited in front of the data center area. Therefore, delivery and pick-up of equipment must be previously coordinated with DE-CIX.

7. Floor

The data centers have a double floor with a weight load capacity of 500 kg/m².

8. Maintenance

Maintenance on the technical infrastructure of the data centers (especially power supply and air conditioning) is duly carried out according to the guidelines of the respective data centers.

§ 3 Out of Band Access

Out of Band access ("OOB") to the rack space and the participant's equipment connected to the DE-CIX infrastructure in the DE-CIX data centers is given to the participant through telnet, SSH or dialup by a designated terminal server at the respective location. An access is set up on the terminal server for each participant.

§ 4 Connection/ Port/ Peering Specifications

1. Cabling

- 1.1. The cabling and cable infrastructure outside the rack from the patch panel onward is done by DE-CIX. This also applies if the participant uses several racks. The structured cabling is done in accordance with industrial standards.
- 1.2. Cabling between participants is carried out exclusively by DE-CIX.
- 1.3. The participant is exclusively responsible for the cabling of his equipment within the respective rack. The participant is required to reduce cabling to a minimum to prevent an impact on other participants within the rack. If there is a doubt, DE-CIX must be asked for approval.

2. Port Specifications/ Participant Requirements

The participant may choose from ports with bandwidths and interfaces as follows:

<u>Bandwidth</u>	<u>Interface</u>	
1000	1000-LX/LH	single-mode, 1310 nm
1000	1000BaseSX	multi-mode, 850 nm (end of sales)
1000	1000BaseZX	single-mode, 1550 nm
10000	10GBase-LR	single-mode, 1310 nm
10000	10GBase-ER	single-mode, 1550 nm

The multi-mode cabling is done with 50/125µ-fibers; the single-mode cabling is done with 9/125µ-fibers.

Up to four ports of the same bandwidth can be combined into a logical port by port channeling. The bundling is done statically or through LACP.

A channel, consequently a port, is active when a link per channel is active. Per participant request, DE-CIX can expand its service to include several active links per channel. This, however, requires a separate written agreement between the participant and DE-CIX. The preliminary specification of the number of active links per channel (without specific agreement =1) governs the services provided by DE-CIX and the corresponding crediting regulation.

3. Peering

Packet loss on the DE-CIX platform is supposed to be below .05% on a daily average (24 hours) unless the port is working above an average load for up to 5 minutes respectively with either incoming or outgoing traffic. The one way packet delay is supposed to be under .5ms for up to 97.5% of the packets. The jitter value (packet delay variation) is supposed to be between -0.1 and +0.1 ms for 97.5% of the packets. . A measurement is taken at every switch and there for each switch at one of the ports set up by DE-CIX which is configured like a participant port. Only the measurements taken from this port are applicable for testing the above named criteria. The values gained from the measuring equipment are made available to customers online. The measurements are saved for a minimum of four weeks.

4. Participant Requirements

Since the ports/ channels/ peerings are monitored by the participant and the participant's connected equipment, the participant is required to immediately inform DE-CIX of disturbances of service quality or defects. Should there be disturbances present that do not impact the contractual availability of the port, DE-CIX can offer support in diagnosing and finding the fault. An example would be to carry out continuous pings or a traffic analysis.

§ 5 Maximum Load per Port/ Ports/ Overload Charge/ Additional Port Requirement

The load (in or out) on the port/ports used by the participant may not exceed the following values for each port in more than 240h/month:

FastEthernet	(100Mbit)	70%
Fractional GigabitEthernet	(200Mbit)	70%
GigabitEthernet	(1000Mbit)	80%
Fractional 10GigabitEthernet	(2500Mbit)	90%
10GigabitEthernet	(10000Mbit)	90%

If the load (in or out) exceeds the aforementioned value in more than 240h/month, DE-CIX is entitled to charge an overload fee for the current month. The overload fee is equal to the cost of an additional port of the highest speed reserved by the participant.

The load on the ports used by the participants is measured accordingly by DE-CIX.

Regardless of the possibility of the overload fee being charged, the following applies: If the load on one or more ports (channeling) used by the participant reaches or exceeds the maximum allowed value within a period of two consecutive months or within three months in a period of six months, DE-CIX notifies the participant and asks him for the sake of maintaining quality to either decrease the load in mutual agreement with DE-CIX, or to order another port. Should the load value not fall under the maximum allowed value within the month following the notification, the participant agrees to add another port at DE-CIX at the terms and conditions valid at that time. Should the entire traffic from all the ports used by the participant fall under the maximum allowed value after the addition of the additional port and within the above named time periods that the maximum values are not exceeded, the participant may cancel the additional port at the end of the month with a cancellation period of one month.

§ 6 Route Server Specifications

1. Service Definition/ Participant Requirements/ Loss of Credit

The route server service is available as soon as there is a stable BGP session between the customer router and one of the DE-CIX route servers.

For the purpose of error detection, each participant is required to maintain peering with the route servers at least transmitting the routes to the server (collectors session). The export to other peering participants is therefore not necessary.

Each participant shall immediately notify DE-CIX of any error or output loss pertaining to the route server functionality that has come to his attention. If the participant fails to do so, unless DE-CIX is aware of the issue, the participant may not make any claims against DE-CIX, and in particular, no credits will be issued for that event.

2. Route Server Configuration Information

Route server services include AS-path filtering as well as prefix filtering according to the peering macro defined by the customer. Outgoing routing information may be controlled on a peer and prefix basis.

Details of the technical implementation may be found on the DE-CIX portal.

§ 7 Availability/ DE-CIX Underperformance of Services

DE-CIX guarantees the availability of services as defined in section 11 as a monthly average (calculated for each calendar month). An availability guarantee is not given for other services possibly rendered to the participant. Should there be an availability shortcoming (underperformance) the parties agree that credits are issued to the participant pursuant to **Special Part A** (Availability/ Agreement Pertaining to Credits in Case of Underperformance) whereas for route server services, port and peering services a credit is given only when DE-CIX is responsible for the underperformance. The participant is not entitled to any further claims unless DE-CIX is responsible for the unavailability by a deliberate act or due to gross negligence.

§ 8 Support Services

1. First Level Support/ Emergency Numbers

1.1. DE-CIX offers first level support on a 24/7 basis with a reaction period of one hour during business hours (workdays Monday through Friday from 9 am to 5 pm CET/CEST) and outside business hours, 2 hours from the time the notification was made over the phone. Within this time frame a service technician has to start working on removing the emergency and if necessary be at the data centers. The first level support informs the participant within the reaction time frame about the emergency notification by emailing the participant at an email address provided by the participant. If available, a ticket number is included in the email. The first level support covers basic participant equipment support activities such as turning equipment on/off, operating switches, pushing buttons and/ or reading display messages. The first level support is offered for any participant equipment regardless of make or model provided that the participant gives exact instructions on how to execute the tasks. The person executing the tasks has general IT knowledge.

1.2. **The emergency phone numbers or Internet webpages** to reach first level support are regularly updated at <http://www.de-cix.net/content/contact.html> .

2. Services Requiring Appointments

The participant may have plannable and complex tasks done according to complexity and with prior agreement between the parties during business hours and after business hours by appointment.

3. General Rules

Support services are rendered by the partner of DE-CIX or the partner's subcontractors. Support services are limited to the equipment kept in the participant's rack space and telecommunication infrastructure up to the point of transfer into the DE-CIX space (cabling and connections).

Use-or-lose remote hands of one hour per month are included with the DE-CIX connection fee. If it becomes evident that more time is needed for the task, DE-CIX will contact the respective participant to agree to the payment for the needed service before starting the task unless the type and complexity of the assignment as such is already resulting in work that goes beyond one hour. In this case the current DE-CIX price list applies.

§ 9 Additional Optional Services - PI (Private Interconnect)

As a rule, Private Interconnects between DE-CIX participants are allowed at the particular data centers. Participants who use this connection service may install the necessary equipment at the DE-CIX locations or get access to the respective DE-CIX locations through remote LAN. In the case that participants have equipment hosted at different locations, DE-CIX offers a Private Interconnect package. That way it makes no difference in which DE-CIX data centers the participants have their equipment.

Private Interconnects are established through

- Copper connection (established infrastructure, new connections are no longer offered)

Or

- dark fiber connections

The physical cables used for the PI do not change ownership to the participant. The object is the purely physical connection by way of the above mentioned connections. Active components are not object to the agreement. What is owed is merely „making the cable available“ as such for the agreed period of time.

The agreed upon dark fiber/ copper cable is duly made available when an end to end measurement was successfully carried out by DE-CIX. The cable is made available on the day that the measurement documentation is presented to the participant by DE-CIX or one of DE-CIX' contractors. The expected average attenuation values for the dark fiber cables comply with DIN_EN 50173 part 5, therefore usable.

All services must be ordered directly from DE-CIX. There is a 10 business day installation time requirement.

Depending on the location services can be offered to the participant with a special agreement as per attachment „**Possible PI Specifications.**“

§ 10 Additional Optional Services - VLAN

Besides peering, the participant has the option to set up a VLAN through DE-CIX according to the following specifications. Additional service fees will apply. Participants who use this service may install the necessary equipment at the DE-CIX locations or establish access to the respective DE-CIX switches through remote LAN / dark fiber connections

VLAN services are offered by DE-CIX as follows:

„unmanaged“ VLAN

The price for VLAN services is dependent on the number of VLANs per port. Details can be found on the current DE-CIX price list. VLANs with the following specifications can be purchased:

VLAN Specifications:

VLAN service is independent of port speed
no VLANs at 100Mbps ports

1000 port, single VLAN
1000 port, 802.1q trunk
additional VLAN
„unmanaged“ VLAN

III. Special Part A (Availability/ Agreement Pertaining to Credits for Service Underperformance)
§ 11 Availability/ Credits Regulation

For the credit amounts provided for in section 6 of the DE-CIX general terms and conditions, the following provisions apply. Further limitations to the general terms and conditions and to section 7 above should be noted. For DE-CIX services not listed below, DE-CIX does not guarantee availability.

What is relevant to issuing credits is the number of accumulated availability underperformances over the entire calendar month. The single occurrence is relevant only if there is an underperformance of first level support availability.

Credit amounts do not accumulate in cases when the outage of the following equipment/ installations/ services is the result of a super ordinate outage. The credit for underperformed services listed below is owed exclusively at one level (line) of the table „credit hierarchy“ below. There is no additional credit given for an underperformance at hierarchically lower levels related in time and cause with an outage at the super ordinate level.

<i>Credit hierarchy</i>	
①	Peering
②	Port
③	Route Server Service
④	Air Conditioning
⑤	Supply/ First Line Support

1. Power Supply

DE-CIX guarantees power supply to the equipment of the participants who contractually purchase colocation services (rack space) at a percentage of 99.95% over the period of one calendar month. There is a lack of availability when there is no power at both connectors. The participant has to make sure that he is connected to both power supplies. In the case of an underperformance, a credit is given for the affected month for 50% of the monthly dues for colocation.

2. First Level Support

For underperformance by the following times pertaining to the reaction time for first line support, the participant receives the respective credit at the listed percentage of the valid per-hour rate:

up to 30 minutes	50%
31 to 120 minutes	100%
over 120 minutes	200%

3. Air Conditioning

DE-CIX guarantees air conditioning to participants that use DE-CIX' colocation services (rack space) at a percentage of 99.95% over the period of one calendar month. In the case of an underperformance down to 98%, the participant receives a credit of 20% of the monthly colocation fee. Should the availability drop below 98%, the participant receives a credit of 50% of the monthly colocation fee.

4. Route Server Service

DE-CIX guarantees route server availability at a percentage of 99.85% over the period of one calendar month. Should the availability go below the above percentage, the participant receives a credit for half the monthly dues paid for the affected port.

5. Port

DE-CIX guarantees the availability of the respective port at 99.85% of the period of one calendar month. The port is contractually available when the link protocol of that port is available.

Should DE-CIX become aware that the customer port(s) are no longer available DE-CIX will inform the customer.

The participant receives a credit of 10% of the monthly fee paid for the affected port for an underperformance by 180 full minutes, and a credit for 20% for an underperformance of 181 minutes and higher. If the participant pays for several ports, the credit amount is based on the highest price payable for one port.

In the case that the service rendered by DE-CIX has been expanded so that several links per channel have to be active, the participant only receives a full credit if the port and with it the channel experience an outage. If only single links are out, the credit is divided by the agreed number of active links per channel/port and multiplied by the number of failing links. For example, if the participant has 3 active links by agreement and two of them are failing, the participant receives a credit for 2/3 of the credit amount.

6. Peering

DE-CIX guarantees the availability of peering at 99.85% of the period of one calendar month. Peering is considered not available when the interconnect between two switches or a switch fabric is experiencing a total outage or the values go below the values (=100%) defined in section 4 number 3.

If the underperformance lasts for a time period up to 4 hours, the participant receives a credit of 3%. If the underperformance lasts over 4 hours, the participant receives a credit of 6%. If the participants pay for several ports, the credit amount is based on the highest price payable for one port.

IV. Special Part B (Access Rules TelecityGroup)**§ 12 Access Rules****1. General Access Rules**

- 1.1. Requests for access to equipment are granted only to authorized employees listed on the „Authorization List“ maintained by DE-CIX.
- 1.2. An „Authorization List Manager“ previously appointed by the participant may send personnel changes pertaining to the „Authorization List“ to support@de-cix.net. It is important that the changes to the „Authorization List“ are made from the email address listed therein.
- 1.3. As a rule participants gain access to their equipment by using the TelecityGroup customer portal.
- 1.4. Should the portal not be reachable, an access request can be sent by the participant to the following email address: gutleut.ops@telecity.com

2. Access Requests through the TelecityGroup Customer Portal

- 2.1. The Customer Support Manager at TelecityGroup will assign the authorized employees of the participant a secure password combination which will enable the access to the TelecityGroup customer portal. This is available at:
<http://www.telecitygroup.com> or <http://www.telecitygroup.de>
- 2.2. After the authorized person enters an access request and sends it through the portal and online information is generated automatically and an access number is assigned and provided. If needed, an email confirmation is sent which also contains the personal access number.

3. Authorization on Location

- 3.1. Upon arrival at the data center, the authorized visitor has to check in with the TelecityGroup security services, sign their name and identify themselves with a photo I.D., and the received personal access number.
- 3.2. Unauthorized persons are not granted access and are informed that they have to get the appropriate authorization from their company.
- 3.3. Authorized visitors receive all necessary keys or access cards and are granted access to their equipment. Upon leaving the data centers, the security services must be informed of the departure.

4. Activities in the Data Centers

If the activities to be carried out in the data centers pose a possible threat to people, the building or third party property, they must be previously coordinated in writing with DE-CIX and TelecityGroup and require prior written consent from DE-CIX or TelecityGroup. Consent from TelecityGroup can be obtained from the TelecityGroup Operations manager or his/her representative.

5. Deliveries

- 5.1. For security reasons, each delivery (pick-up or drop-off) must be reported to TelecityGroup. If any equipment requires special handling or special storage or it poses a threat to persons or property, the delivery (pick-up and drop-off) thereof requires prior written consent from TelecityGroup and DE-CIX. TelecityGroup and DE-CIX reserve the right to deny access to unannounced deliveries (pick-up and drop-off).
- 5.2. As a rule, notifications of deliveries are also done through the customer portal mentioned under number 2 above. If it is not available, the participant may send an email to: gutleut.ops@telecity.com. The email must contain the following information:
 - Expected delivery date (pick-up or drop-off)

- Number and type of items to be delivered
 - Delivery service name / Carrier's name
- 5.3. The customer/ participant name and an authorized contact person name must be legible and affixed to the items.

6. Data Centers Documentation

- 6.1. DE-CIX and TelecityGroup create a detailed documentation of all cabling and equipment that is installed or stored in the data centers. The participant has the same duty.
- 6.2. The participants are required to present all necessary or requested information pertaining to all installations, decommissioned and operating equipment and its cabling to DE-CIX and to the TelecityGroup operations department unsolicited. Should there be changed, the participant must immediately update the information so that the data is at all time updated.
- 6.3. DE-CIX and TelecityGroup agrees to keep the information received confidential.

V. Special Part C (Access Rules InterXion)**§ 13 Access Rules**

- 13.1. Access will be denied if no sufficient identification (personal I.D., passport or driver's license) is provided. Company I.D.s are not acceptable for security reasons.
- 13.2. The participant must comply with the instructions given by InterXion employees in regards to accessing the data centers.
- 13.3. Deliveries (pick-up and drop-off) have to be announced one business day in advance. Should a delivery take place outside business hours, the participant is responsible for the additionally incurred cost in virtue of a special agreement.
- 13.4. In cases of non-compliance with the following access procedures, the access to InterXion locations is denied until an appropriate authorization is available.
- 13.5. Access Procedure for the DE-CIX Colocation at InterXion:
Access is requested exclusively through the DE-CIX website. The form needed for this purpose is available under the following link: <https://www.de-cix.net/members/content/interxion-access.php> .
Please note that you need a valid access name and password for the „DE-CIX Members Area“ in order to be able to fill out this form. Moreover, please note that access has to be requested at least 3 hours in advance.
- 13.6. Remote Hands Request:
The request is exclusively made through the DE-CIX website. The web form needed for this purpose is available under the following link: <https://www.de-cix.net/members/content/interxion-remotehands.php>
Please note that you need a valid access name and password for the „DE-CIX Members Area“ in order to be able to fill out this form.
The following guidelines also apply:
- If tasks that cannot be planned need to be carried out (such as rebooting, reset, etc.), these need to be requested at least one hour in advance.
 - If task that can be planned need to be carried out (such as Linecard installation, etc.), these need to be requested at least 36 hours in advance.

§ 14 Acceptable Rules Policy

The following is the current acceptable use policy at InterXion. It is updated from time to time and must be consented to at the time of access to the data centers by the person authorized to access.

All participants are required to obey these rules and to inform all persons with an access authorization of these rules.

1. **ONLY AUTHORIZED CUSTOMERS AND PERSONNEL** are granted access to the DATA CENTERS. Every visitor must have a personal access card. Please wear your I.D. visibly and follow the security personnel instructions at all times. Access to the rooms of other customers is not allowed.
2. **INFORM THE SECURITY EMPLOYEES ABOUT WHAT YOU ARE TAKING IN OR OUT.**
3. **PLEASE NOTIFY US (one hour) IN ADVANCE WHEN YOU WANT TO VISIT.** Check in with security when you begin your activities and check out with them when you have finished.
4. **AVOID DANGEROUS SITUATIONS.** Do not use devices that pose a security threat. If in doubt check with the facility manager.
5. **KEEP DOORS SHUT.** Inside doors must be shut at all times in order to effectively contain a potential fire with the gas fire extinguishers. Outside doors must be shut and locked for security reasons.

6. **IMMEDIATELY LEAVE THE BUILDING IF YOU HEAR THE ALARM (A SLOW WOOP).** The gas fire extinguishing system self activates automatically in case of a fire alarm.
7. **KEEP THE SPACE CLEAN and pick up your trash.** Inside the equipment rooms cleanliness is imperative for the functioning of the customers' equipment. **DO NOT SMOKE.** The entire building is a non smoking area. **DO NOT BRING ANY FOOD WITH YOU.** Eating and drinking in the equipment rooms or in the hallways is not allowed.
8. **ALL DUST PRODUCING ACTIVITIES ARE PROHIBITED.** Please ask the facility manager if you need help. The automatic alarm could be triggered if you do not follow these instructions.
9. **LEAVE ALL PACKAGING OUTSIDE** the equipment rooms. Unpack boxes in the delivery zone. Packaging material must be removed from the building.
10. **EQUIPMENT STORAGE** is only allowed in the equipment or storage rooms. Please ask the facility manager if you need help.
11. **TURN YOUR ALARMSYSTEM ON** when you leave the building.
12. **REPORT ANYTHING OUT OF THE ORDINARY AND ALARMS** to customer service (+44 20 73757070) or the international toll free number + 800 INTRXION)

13. Use of Radios and Mobile Phones

The use of GSM, GPRS, UMTS or other wireless communication devices are prohibited in the data centers in order to prevent unauthorized transfer of information that is „business sensitive“ to InterXion or its customers. Business sensitive is any piece of information that is stored or managed by InterXion, its customers or on behalf of its customers and the dissemination thereof to an unauthorized third party could result in a loss of reputation or business for InterXion or its customers.

- Moreover, to prevent electronic interference with InterXion's devices as well as its customers devices.

DATA CENTERS visitors must turn off wireless devices including the standby mode or leave them outside the DATA CENTERS. By request, visitors can be supplied with alternative communication devices for use while at the DATA CENTERS.

ATTACHMENT

Possible PI Specifications

InterXion

Upgradable Fastethernet*	to DE-CIX switches only, FE which can be upgraded to DF, MM and SM
additional copper patch to DE-CIX switch from within same DE-CIX suite	Cat5*
additional Dark Fibre patch to DE-CIX switch from within same DE-CIX suite Dark Fiber	MM* or SM use private interconnect

TeleCity

additional copper patch to DE-CIX switch from within same DE-CIX suite	Cat5*
additional Dark Fibre patch to DE-CIX switch from within same DE-CIX suite	MM* or SM
Fiber (singlemode/multimode*)	full circuit
Fiber (singlemode/multimode*)	half circuit
Fiber (singlemode/multimode*)	4 x half circuit
Fiber (singlemode/multimode*)	8 x half circuit
Fiber (singlemode/multimode*)	cross connect

* end of sales